

Cookie Policy for 18ops.com

Effective Date: May 12, 2026

Last Updated: May 12, 2026

1. What Are Cookies?

Cookies are small text files that websites place on your device (computer, tablet, or mobile) when you visit. They help websites function properly, remember your preferences, and provide analytics information.

This Cookie Policy applies to 18ops.com and explains how we use cookies, tracking technologies, and similar tools.

2. Types of Cookies We Use

We use the following categories of cookies:

Category	Purpose	Examples	Do They Require Consent?
Strictly Necessary	Essential for website operation. Cannot be disabled.	Authentication, security tokens, load balancing	No (exempt from consent)
Functionality	Remember your preferences and settings	Language preference, theme selection, saved login	Yes (implied or explicit)
Performance/Analytics	Collect anonymous usage data to improve our Service	Page views, click tracking, error monitoring	Yes

Targeting/Advertising	Deliver relevant ads and measure ad effectiveness	Ad click tracking, retargeting pixels	Yes (we do not currently use these)
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3. Specific Cookies We Use

Cookie Name	Category	Duration	Purpose
session_id	Strictly Necessary	Session	Maintains your logged-in state
csrf_token	Strictly Necessary	Session	Security protection against cross-site request forgery
preferences	Functionality	6 months	Stores your display preferences (e.g., dark mode)
_ga (Google Analytics)	Performance/Analytics	2 years	Distinguishes unique users
ga<container-id>	Performance/Analytics	2 years	Persists session state

Note: If you use Cloudflare, additional Cloudflare cookies (e.g., __cf_bm) may be set for security and bot management.

4. Third-Party Cookies

Some cookies are set by third-party services we use:

Third Party	Purpose	Cookie Names	Opt-Out Link
Cloudflare	Security, performance, bot detection	__cf_bm, cf_clearance	Managed via Cloudflare (no user opt-out required for essential)
Google Analytics	Website analytics and usage tracking	_ga, _gid, _gat Google	Analytics Opt-out
GitHub (if applicable)	Authentication via GitHub OAuth	user_session, _gh_sess	Managed by GitHub's cookie controls

5. Your Cookie Preferences and Control

Browser Controls

Most browsers allow you to:

- View cookies: See which cookies are stored
- Delete cookies: Remove all or specific cookies
- Block cookies: Prevent cookies from being set (may break functionality)
- Private browsing: Automatically delete cookies after closing the window

Cookie Consent Banner

When you first visit 18ops.com, you will see a cookie banner that allows you to:

- Accept all (optional cookies enabled)
- Reject non-essential (only strictly necessary cookies)
- Customize (choose specific categories)

Your preference is stored for 6 months unless you clear your cookies.

Do Not Track (DNT)

Some browsers have a "Do Not Track" feature. Our Service does not currently respond to DNT signals due to lack of standardized implementation. You can manage cookies directly as described above.

6. How Long Do Cookies Stay?

Cookie Type	Duration
Session cookies	Remain until they expire (up to 2 years) or you delete them
Persistent cookies	Remain until they expire (up to 2 years) or you delete them

7. Consequences of Disabling Cookies

If you disable or refuse cookies, please note:

- Some parts of the Service may become inaccessible or not function properly
- You may not be able to log in or maintain your session
- Certain features and preferences cannot be saved

Strictly necessary cookies cannot be disabled without breaking the Service.

8. Updates to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in technology, legal requirements, or our practices. The "Last Updated" date at the top indicates when changes were made.

We encourage you to review this policy periodically. Continued use of the Service after changes constitutes acceptance.

9. Contact Us

If you have questions about our use of cookies or this Cookie Policy:

Email: support@18ops.com

Subject Line: "Cookie Policy Question"

Please include:

Your browser type and version (if reporting an issue)

A description of your concern or request